

How Do Customers Switch Coaches

How does a customer switch coaches?

1. IF a customer needs to switch to you as their coach (I am assuming you have asked all the right questions as to why they want to come to you) and if they want to stay as a customer, they must send email to coachrelations@teambeachbody.com.

The email should have their name/phone/address for verification and they will give your name/email/coach id and state they want you as their coach. EX: My name is Nicole Jones, my phone # is, my address is ... and I would like to switch my account to coach Mark Jones, his coach id is #, his email is #. Please email me to verify when the switch has been made. Thank you

2. IF a customer needs to switch to you as their coach and wants to become a coach, they can do this.

You have them sign in to their www.teambeachbody.com account and then they click COACH/BE A COACH and on page 1, under did a coach refer you, they put in your coach id and click the button that says confirm coach and it changes to you, then they finish the coach sign up process as normal.

****SO, ideally it is easier to get them to switch as discount coach so they can do the switch themselves****